Gwyneth Bechunas

Business Director/ Ad Sales Manager at The Los Angeles Loyolan





Hello! My name is Gwyneth Bechunas, and I am the current Business Director and Ad Sales Manager at <u>The Los Angeles Loyolan</u> of Loyola Marymount University (LMU).

I joined *The Loyolan* as a Business Intern in October of 2021, and through long hours, hard work, and plenty of organization, I have worked my way up to become Director of Business Operations, and I have completely overhauled the way the business and ad sales teams operate from day to day.

I have learned so much in my time at *The Loyolan*, but my most significant challenge and learning experience came this past spring, when our newspaper published an article deemed controversial by the student body. Being a representative of *The Loyolan*, I had to balance my personal feelings, my relationships with the business and editorial teams, and my professional relationships with paying clients. I learned how to become a spokesperson for the reputation of the newspaper—holding firm to the knowledge that the reporting by our student editorial staff was sound—and I learned how to further encourage constructive conversations about ethical reporting with my team in the business department.

As an advertising representative, I truly champion the idea that creating genuine connections with my clients is the key to successful campaigns, referrals, and return rates. As a medium-sized university, LMU has a really close-knit on and off-campus community, and I try to embody that community whenever working with my clients. Their advertising goals become my goals, their campaign story a part of my story. We celebrate their successes together, and I try to be completely present and genuinely myself throughout the entire advertising process—setting up video meetings, weekly artwork consultations, mid-campaign and post-campaign check-ins, and more. This is something that truly motivates me as well—by the end of a client's campaign, I not only have completed a business partnership, but I have also gained a friend.

One such instance occurred when working with a client, Clementine Castro of PLACE Corps, in April and May. I first set up a video meeting to discuss the goals of her campaign; however, she came down with laryngitis and could not speak when our meeting rolled around! Clementine wanted to begin her month-long campaign as soon as possible, so we held the meeting anyway, with her typing questions in the chat and me answering them over video. Throughout her campaign, we met weekly to brainstorm artwork ideas for the social media portion of her campaign, and I helped her tweak designs based on engagement trends and data from her previous week's artwork. It was lovely getting to know her at these meetings, and we became a great team by the conclusion of her campaign. Clementine expressed an interest in advertising again in the fall semester, and even referred her friend to us, who reached out shortly after to begin a campaign.

Working in sales at *The Loyolan* has taught me many skills that I am confident I will utilize in any future job I have—collaboration, communication, organization, leadership, and so much more. It has truly helped prepare me for a future career in publishing sales, which is my absolute dream. Working in a corporate-like and office-like environment has taught me how to set goals and effectively execute them—which sound like seemingly small steps, but I know when strung together over time can create resounding impacts.

Student Affairs Student Media

1 LMU Drive, MS 8470 Los Angeles, California 90045-2659

310.258.2656 Kevin.O'Keeffe@lmu.edu



To whom it may concern:

Thank you for the opportunity to write this letter on behalf of one of my students, Gwyneth Bechunas. My name is Kevin O'Keeffe, and I'm the Assistant Director of Student Media at Loyola Marymount University.

I write to you to recommend Gwyneth for the Associated College Press' Best Advertising Representative award. To say that Gwyneth is deserving of this award would be an understatement — rather, it would be a hard-earned acknowledgement of just how much she's done for the *Los Angeles Loyolan*'s business department. Through her commitment to professionalism, her drive to sell advertisements in a variety of formats, and her visionary approach to what ad sales for an online-only news organization could even look like, Gwyneth has proven herself as the very best of what an advertising representative for a college news source can be.

I've known Gwyneth since October of 2021, when she was working as an intern in the business department. She'd joined the *Loyolan* with an interest in both the editorial and business sides, but it was in her work with advertising sales that she truly flourished. With the departure of our previous ad sales manager, Gwyneth was elevated into a new role, and picked it up without missing a beat. She effectively doubled our ad sales year-over-year, bringing the *Loyolan* back from a pandemic period in which selling ads was more difficult than ever. Her work with advertisers was always client-focused, patient and assertive in equal measure. She worked hard to figure out creative solutions for them, and encouraged her team to push new kinds of advertising to clients.

I'm confident that Gwyneth will continue to grow as a manager and as an ad sales representative as we head into the fall semester. She's demonstrated the capacity for growth our business department has, and she has trained a team that will continue to bolster our advertising presence. As she works for us over the summer, she maintains her commitment to professional, exacting work, and she's preparing us for a robust 2022-23 academic year.

As mentioned, there's no question that Gwyneth should be strongly considered for this award. Her work has demonstrated results, and more than that, it's brought new life to the *Loyolan*'s business department. I hope, in reviewing her portfolio, you will see the same zeal and passion that we've seen working with her.

If you have any questions about Gwyneth or this letter of recommendation, please don't hesitate to reach out. Thank you so much for your time and consideration,

Best,

Gwyneth Bechunas

(508) 581-0745 | gbechunas@gmail.com | LinkedIn | Website

EDUCATION

Loyola Marymount University (LMU)

Bachelor of Arts in Screenwriting, Business Administration Minor (GPA: 4.0)

- December 2022 Honors: Sigma Tau Delta (English Honor Society), Alpha Sigma Nu (Jesuit Honor Society), Arrupe Scholar, Dean's List
- Organizations: The Los Angeles Loyolan Newspaper, Marketing Society, Instrumental Chamber Ensembles

SALES & PUBLISHING EXPERIENCE

Macmillan Publishers

Summer Field Sales Intern - Independent Bookstore Channel

- Track weekly title sales for indie bestsellers in 9 regions across 8 publishers, 30 imprints, and 18 distributed clients •
- Conduct weekly updates of prepack/kit inventory numbers and reprint statuses and communicate to field sales reps
- Consolidate publisher mailing lists of top-selling independent bookstores, ranging from 55-150 contacts per list
- Attend marketing and publicity meetings to monitor top-selling titles

The Los Angeles Loyolan Newspaper

Business Director Ad Sales Manager Business Intern

- Los Angeles, CA April 2022 - Present January 2022 - April 2022 October 2021 - December 2021
- Manage & supervise advertising, marketing, and analytics departments; enforce all deadlines & policies with staff •
- Increase ad sales revenue by 118.3% from LY through new media kits, 800+ mailouts, and increased email presence
- Implement new Business Intern Training System to track the intensive/information-heavy onboarding of new interns
- Provide and implement strategies for business development with Director and Assistant Director of Student Media

LMU William H. Hannon Library

Circulation Student Manager Circulation Assistant

- Aid in supervising 20+ Circulation Assistants; train and mentor incoming assistants in library policy and databases •
- Direct library patrons with recommendations, questions, library services, and policies to increase patron satisfaction
- Fluent in Library of Congress Call System; categorize and manage books, DVDs, and electronics

Barnes & Noble LMU Bookstore

Sales Associate/Bookseller

- Gave personal title recommendations based on customer interests; designed exciting merchandise displays •
- Processed, packed, & categorized 3,000+ orders during peak season to ensure safe, no-contact pickup by students
- Assisted students in using LMU academic portals to efficiently find assigned textbooks and supplies

MARKETING EXPERIENCE

LMU Rains Research Assistant

Marketing Analytics Research Assistant

- Support Aidin Namin (Ph.D., Marketing Analytics) in conducting research on demand uncertainty for seasonal goods •
- Source 50+ DOIs per paper; ensure research papers are in required general/citation format for each journal •
 - Copy edit for grammar, spelling, and punctuation; run statistical data analyses for use in papers

New Media Film Festival

Marketing/Media Intern

- Copy-wrote 20+ promotional captions for upcoming events intended for various social media platforms
- Submitted comprehensive analyses and synopses of 5 feature/TV pilot screenplays per week to festival director
- Queued 25+ social media posts for Instagram, Facebook, Twitter, and Pinterest during peak engagement hours

SKILLS

Computers/Software: Adobe, Google, Microsoft (Word, PowerPoint, Excel), Apple (iMovie, GarageBand), Canva, camera and microphone equipment, able to build a website (Wix), HTML

Social media platforms: Instagram, Snapchat, Facebook, Twitter, Pinterest, LinkedIn, TikTok

Los Angeles, CA

Los Angeles, CA

January 2022 - Present

Los Angeles, CA

August 2019 - September 2021

January 2022 - May 2022

September 2021 - October 2021

Los Angeles, CA

October 2019 - December 2021

New York, NY June 2022 - August 2022

Los Angeles, CA

2021-2022 Accounts

Sales History

Quick stats:

118.2%

increase in sales from LY

\$11,020.62

total sales (fall 21- spring 22)

22

advertising campaigns

28 classifieds

9 months of employment

2 promotions

Client	Sales	Interest in Returning?
LMU Parking	\$855.00	
LMU Women's Rowing	\$182.50	
Masimo Clinical Trials	\$475.00	
University of Southern California Annenberg	\$285.00	
LMU Yoga Day	\$171.00	
Sodexo	\$825.00	•
LMU Honors Program	\$128.25	
Southern California Public Radio (LAist)	\$617.50	
LMU Marketing and Communications	\$320.63	•
LMU Auxiliary and Business Services	\$895.50	
Sandy Marmolejo (Tutoring)	\$75.00	
LMU Office of International Funding	\$315.00	•
University of Notre Dame	\$342.00	
Westside Residences	\$1,805.00	
CollegeBoxes	\$350.00	•
PLACE Corps	\$482.94	•
Karen Cormier (Memorial)	\$190.00	
SenderOne Climbing	\$150.00	•
RockStarPro Movers	\$150.00	
Tenth Church - Spiritual Lecture	\$427.50	
LMU M.A. in Higher Education	\$384.75	•
University of San Francisco Graduate Programs	\$551.25	٠
Classifieds	\$1,041.80	
Total Sales	\$11,020.62	

2021-2022 Client Development Methods

2022-23 Goal: Increase Returning Client, Referral, and Mailout rates.



Examples: Office Organization

2021-22 Ad Tracker Grid

Ad Rep	Date ad was placed	Business Name	Type of Ad	Start Date	End Date	Social Posting Dates	Social Text	E-Newsletter Date	Leaderboard Posting Dates	Side Banner Posting Dates
PAID ADS:										
Anika AH104	27-Sep Be	enny's Tacos	Digital Signage	13-Oct	6-May	Y				
Gwyn GB 104	31-Jan LM	MU Business Service:	s Digital Signage	4-Feb	4-Jur	n				
Gwyn GB 103	19-Feb W	estside Residences	4 Weeks Premium Bun	14-Mar	10-Ap	r See Social Tracker	Explore Westside Resi	id 3/18, 3/25, 4/1, 4/8	3/14-4/10	3/14-4/10
Gwyn GB 107	30-Mar Co	ollegeBoxes	Digital Signage	1-Apr	30-Ap	r -				
Gwyn GB 108	30-Mar Pl	LACE Corps	Social Media, Digital Si	11-Apr	11-May	y See Social Tracker	PLACE Corps is a 2 year	ar Catholic Teacher Serv	ice Corps at LMU. Recruiting Cohort 22 t	hrough May 2022. PLACE is an exceller
Gwyn GB 109	8-Apr U	SF Grad	Digital Signage	12-Apr	31-May	/				
Gwyn GB 110	12-Apr M	lemorial	Digital Signage, Social I	15-Apr	21-Ap	r FB - 4/15, IG - 4/20, T	WThe Robey Theatre Co	mpany will be dedicati	ng a special performance play "A Heated	Discussion" to Jayden Gillespie at 514 5
Gwyn GB 111	15-Apr Se	enderOne Climbing	Website - Side Banner	22-Apr	6-May	Y				4/22-5/6
Gwyn GB 112	27-Apr Ro	ockStarPro Movers	E-Newsletter Leaderbo	29-Apr	29-Ap	r		29-Ap	r	
Gwyn GB 113	3-May Te	enth Church	Social Media, Website	3-May	17-May	y See Social Tracker		-	5/3-5/17	
LOYOLAN ADS:										
Loyolan Generic	9-Feb Lo	oyolan	Digital Signage	1-Apr	30-Ap	r				
Tower	8-Mar Lo	oyolan	Digital Signage	1-Apr	30-Ap	r				Need to send to Jordan, See if Danie
Loyolan Free Signage	9-Mar Lo	oyolan	Digital Signage	9-Mar	14-Ap	r				

The Ad Tracker Grid tracks all paid campaigns as well as *Loyolan* marketing campaigns from month to month. Green rows indicate active campaigns, while red rows indicate completed campaigns. This spreadsheet contains monthly tabs so we may effectively track campaigns that last longer than one month. This online tracker is supplemented in our office with a **dry-erase calendar**, which tracks all campaigns, client check-ins, and social media posts.

Current Clients in Process Grid

Ad Rep	Status	Business Name	Contact Name	Phone Number	Email Address	Website	Social Media Handles	Contact Date	Contact Type	Outcome/Next Steps	Other Notes			
Gwyn	Waiting	Rock & Brews	Katy					10-Jan	Email	Waiting on response	Interested in Street 1	Feams and E-New	wsletter	
Gwyn	Waiting	LMU Athletics	Jasmine Cannady					8-Mar	Email	Waiting on response	Discussed Street Tea	ms		
Gwyn	Complete	Fulbright Fellowships	Cassidy Alvarado					11-Feb	Email	Complete				
Gwyn	Running	LMU Business Services	s Andrew O'Reilly					31-Jan	Email	Running	POC for artwork - Ha	innah Rhodes		
Gwyn	Waiting	University of San Fran	c Maureen Lu/Kelly Guy					21-Mar	Email	Waiting on response	Sent more info on Di	gital Signage		
Gwyn	Running	Westside Residences	Nancy Wolf, Ivan Masc					8-Mar	Email	Running				
Gwyn/Lio	Waiting	Streamusic	Karlie C					10-Feb	Phone	Waiting on Email respo	Might be interested	in street teams		
Gwyn	Waiting	Killer Shrimp Restaura	r Brett					21-Feb	Email	Wating on response	Pitched Street Teams	s, Digital Sigange	e, and Social M	ledia
Gwyn	Sent Mock	LMU Children's Center	r Grizel Lopez					21-Mar	Email	Waiting on response	Interested at the end	d of the month, r	reach out agai	n
Gwyn	Complete	University of Notre Da	r Iseli Hernandez	(Pod	acted for	aliont	nrivaav	4-Mar	Email	Complete				
Gwyn	Waiting	KW Capital	Brandon Arlington	(neu	acteu ior	Client	privacy)	8-Mar	Email	Waiting on response	Pitched Classifieds, s	ocial media		
Gwyn	Waiting	New India's Oven	Manjit/Ranjit Singh					25-Mar	Email	Waiting on response	Pitched Social Media	1		
Gwyn	Waiting on A	r USFCA Grad	Kelly Guyton					30-Mar	Email	Waiting on artwork				
Gwyn	Waiting	RockStar Pro Movers	Russell					30-Mar	Phone	Sent Media Kit, E-News	letter			
Gwyn	Waiting	Dorm Room Movers	Ralph Esperas					28-Mar	Email	Waiting on response	Pitched Premium Bu	ndle		
Gwyn	Waiting	Moovit4now						28-Mar	Email	Waiting on response	Pitched Premium Bu	ndle		
Gwyn	Set to run	Collegeboxes						30-Mar	Email	Set to run				
Gwyn	Waiting	SML Moving						28-Mar	Submitted Webs	site Connection request				
Gwyn	Waiting	We Come 2U	Joey					28-Mar	Email	Waiting on response				
Gwyn	Waiting	Place Corps	Clementine Castro					30-Mar	Email	Waiting on response	Pitched Social Media	and Digital Sign	nage	
Gwyn	Waiting	Ribs Restaurant	Bryen Espinoza					30-Mar	Email	Waiting on response	Sent Mock of 1 mont	th Digital Signage	e	

The Current Clients in Process Grid tracks any and all contact and outreach with clients from month to month. Clients' names, business names, contact information, and any other relevant information is recorded in this grid, so that our advertising representatives have a communal record of all communications with each client.

Checking Up with Clients Grid

Client	Client Contact	Start Date	End Date 🛛 Type of Ad 🗠	Midway Check-In	Post Check-In	Status
Sodexo		1/12/2022	2/14/2022 E-Newsletter, Premium Bundle	9-Feb) 14-Feb (Completed
LMU Business		2/4/2022	6/4/2022 Digital Signage	31-Mai	- 5-Jun (Completed
Tutoring		2/7/2022	2/14/2022 Social Media	10-Feb	16-Feb (Completed
LMU ONIF		2/14/2022	3/21/2022 Digital Signage	9-Mai	r 21-Mar (Completed
University of Notre Dame		3/7/2022	3/21/2022 E-Newsletter, Digital Signage	14-Mai	23-Mar	Completed
Westside Residences		3/14/2022	4/10/2022 Premium Bundle	1-Apr	18-Apr	Completed
CollegeBoxes	(Redacted for	4/1/2022	4/30/2022 Digital Signage	15-Apr	r 1-May	Completed
PLACE Corps	``	4/11/2022	5/9/2022 Social Media, Digital Signage	25-Apr	r 12-May	Completed
USF Grad	client privacy)	4/12/2022	5/31/2022 Digital Signage	2-May	/ 1-Jun	Completed
Memorial		4/15/2022	4/21/2022 Social Media, Digital Signage	19-Apr	25-Apr	Completed
SenderOne Climbing		4/22/2022	5/6/2022 Website Side Banner	29-Apr	r 7-May	Completed
Benny's Tacos			5/6/2022 Digital Signage	N/A	7-May	Completed
RockStar Pro Movers		4/29/2022	4/29/2022 E-Newsletter	N/A	30-Apr	Completed
Tenth Church		5/3/2022	5/17/2022 Social Media, Website Leaderb	0 10-May	/ 18-May	Completed
MA Higher Education		5/13/2022	6/9/2022 Social Media, Website Side Bar	r 27-May	7-Jun	Running

The Checking Up with Clients Grid tracks all Midway and Post-Campaign Check-Ins with our paid ad clients. Midway and Post-Campaign Check-Ins are pre-scheduled in this grid when a campaign is purchased.

Examples: Office Organization

Social Tracker Grid

Client	Client Name	Start Date	End Date	FB Date	IG Date	TW #1 Date	TW #2 Date	Ad Text		
Tutoring	Sandy Marmolejo	7-Feb	14-Feb	10-Feb	9-Feb	8-Feb	14-Feb			Key:
Sodexo	Hannah Rhodes	7-Feb	14-Feb	9-Feb	8-Feb	7-Feb	10-Feb			Posted
Westside	Nancy Wolf	14-Mar	20-Mar	20-Mar	16-Mar	15-Mar	18-Mar			Scheduled
Westside	Nancy Wolf	21-Mar	27-Mar	27-Mar	24-Mar	22-Mar	26-Mar			Unscheduled
Westside	Nancy Wolf	28-Mar	3-Apr	1-Apr	29-Mar	30-Mar	3-Apr			
Westside	Nancy Wolf	4-Apr	10-Apr	8-Apr	4-Apr	6-Apr	10-Apr			
Innovaton Syr	Tim O'Neill	18-Mar	24-Mar	22-Mar	23-Mar	21-Mar	24-Mar			
PLACE Corps	Clementine Castro	11-Apr	17-Apr	12-Apr	15-Apr	13-Apr	16-Apr			
PLACE Corps	Clementine Castro	18-Apr	24-Apr	24-Apr	23-Apr	20-Apr	22-Apr	PLACE Corps i	s LMU's nationa	al post-grad service p
PLACE Corps	Clementine Castro	25-Apr	1-May	1-May	28-Apr	26-Apr	30-Apr	For over 20 ye	ears, "LMU's PL	ACE Corps has cultiv
PLACE Corps	Clementine Castro	2-May	9-May	7-May	9-May	6-May	8-May	PLACE Corps i	s an excellent p	athway for aspiring
Memorial	Karen Cormier	15-Apr	21-Apr	19-Apr	20-Apr	18-Apr	21-Apr			
Tenth Church	Dave Carter	3-May	9-May	6-May	3-May	5-May	8-May	Free lecture, '	Spritual Discov	ery: How We can Be
Tenth Church	Dave Carter	10-May	17-May	13-May	11-May	10-May	16-May	Free lecture, '	'Spritual Discov	ery: How We can Be
MA Higher Ec	Mary Fraser	13-May	19-May	16-May	13-May	15-May	18-May	Loved being a	Lion? Stay awh	ile and get a leg up
MA Higher Ec	Mary Fraser	20-May	26-May	25-May	21-May	23-May	27-May	Continue you	r LMU experien	ce—make it a caree
MA Higher Ec	Mary Fraser	27-May	2-Jun	1-Jun	31-May	29-May	3-Jun	College is eve	n better when y	ou make it a career.
MA Higher Ec	Mary Fraser	3-Jun	9-Jun	8-Jun	7-Jun	5-Jun	9-Jun	Make higher e	education your	career: earn a M.A.

All Social Media Campaigns are scheduled and monitored using the Social Tracker Grid. We use Hootsuite as our scheduling software for Facebook and Twitter, and manually post Instagram stories.

Loyolan Business 2021-22

All grids, meeting notes, initiatives, contracts, and artwork are located in a Box folder, shared with all business staff.



All paid clients' contracts and artwork are categorized in subsequent folders organized by campaign date.

2021-2022 Ad Sales Master Price List

Media Kit Ads

Type of Ad	Price
E-Newsletter - Leaderboard	\$150/week
E-Newsletter - Basic	\$75/week
Website - Leaderboard	\$150/week
Website - Side Banner	\$75/week
Digital Signage	\$125/week, \$350/month, \$995/semester
Street Teams	TBD - Pending \$150 (2 students for 2 hrs)
Social Media	\$75/week (1 FB, 1 IG Story, 2 TW)
Premium Bundle	\$475/week (add a 5% Bundle Discount)

Discounts for Media Kit Ads

Discount	Conditions
5% Bundle Discount	Must purchase at least 2 ad packages
10% On-Campus Discount	Must be an LMU on-campus organization
10% Non-Profit Discount	Must be a registered non-profit or educational organization. Check with Tom if unsure.
Classified Ads	
Nassified Ads Word Length	Price
	Price \$10/week
Word Length	
Word Length 0-35 words	\$10/week

2021-2022 Ad Sales Dimension List

Type of Ad	Dimensions
E-Newsletter (All)	1000 x 124 px
Website - Leaderboard	1000 x 124 px
Website - Side Banner	300 x 300 px
Digital Signage	1920 x 1080 px
Facebook	1080 x 1080 px
Twitter	1080 x 1080 px
Instagram	1080 x 1920 px

I created and posted the Master Price List and Dimension List on the walls of our office for quick reference when handling phone and email inquiries.





Our <u>Media Kit</u> is posted in the Loyolan Business Box folder and our office for quick selling reference. I collaborated with the Assistant Director of Student Media to create the "Where Will my Advertisement Run?" supplemental page, after noticing confusion by many clients about where exactly our digital ads are located, as *The Loyolan* no longer prints physical copies of its newspaper.

The full Media Kit and supplemental page were part of a mass mail-out initiative we executed in January of 2022, sending 800+ media kits to LMU departments as well as local businesses in the Westchester community. It generated great interest in advertising for Spring 2022.

Examples:

Intern Training System

2021-22 Business Intern Training Checklist

Name:	
Ad Sales Box Documents Advertising + Sales Folder 2021-22 Ad Tracker (see tabs) Checking Up with Clients Current Clients in Process Social Tracker Loyolan Blank Contract Digital Signage Advertising Atwork Folder Update Email (Monday) Place Ads Phone New Ad Client (whoop whoop!) Label Printing E-RivesUterr Email (Thursdays) Daily Tasks :) Cloasifieds Loyolan Business 2021-22 Folder Outreach Updated 9-14-21 Phone Know how to check office phones (2) Know how to check office phones (2) Learn what to write down for voicemails Learn what to write down for voicemails Learn the actions taken for basic requests: classified placement, ad placement, removal of articles	Website We wand familiarize yourself with the website Know difference between Leaderboard and Side Banner Know who to contact for posting Website ads ENewsletter Sign up for the E-Newsletter - view and familiarize yourself with its format Know difference between Leaderboard and Basic Ad Know difference between Leaderboard and Basic Ad Know the timeline & who to contact for posting E-Newsletter ads Digital Signage Know who to contact for posting Digital Signage Know who to contact for posting Digital Signage (see spreadsheet) Social Media View The Loyolan's Facebook, Twitter, and Instagram pages Learn the specifies of what a Social Ad Package includes Learn how to create a social posting plan and update it Know how to access The Loyolan's Instagram page and post Stories Street Teams Review the Draft of the Street Teams Review the Draft of the Street Teams Review the Draft of the Street Teams Review the Draft of policies (for students and non-students) Learn how to calculate classified requests Learn how to calculate classified prices Learn how to update polytices (for students and non-students) Learn howe to update polytices (for students and non-s
Update Email (Monday) Place Ads Phone New Ad Client (whoop whoop!)	 Learn the specifics of what a Social Ad Package includes Learn how to create a social posting plan and update it Know how to check on posted/scheduled content Learn how to schedule posts on HootSuite
E-Newsletter Email (Thursdays) Daily Tasks :) Classifieds	Street Teams Learn the basic components of Street Teams Review the Draft of the Street Teams Interest Form
Outreach Updated 9-14-21 Phone Know how to check office phones (2) Know how to remotely check office phones (2)	Classifieds Learn how to respond to classified requests Learn classified policies (for students and non-students)
 Learn what to write down for voicemails Learn the actions taken for basic requests: classified placement, ad placement, 	 Learn where to access the payment link, and how client should fill it out Learn how to update payment transactions in Digital Analytics Spring 2022 Know the timeline & who to contact for posting classifieds Learn how to fill out classifieds in 2021-22 Ad Tracker
Printer Printer I Learn how to print Learn how to print labels	1PM) Outreach
Ads Learn how to update Current Clients in Process and 2021-22 Ad Tracker Learn how to fill out Mock Contracts and Final Contracts Learn discounts & Learn how to aciduate discounts	 Learn how to access the Outreach spreadsheet Learn how to reach out to companies by email/phone Learn how to log outreach in Current Clients in Process
Learn biscounts & rearn how to calculate discounts Learn where to access the payment link, and how client should fill it out Learn how to update payment transactions in Digital Analytics Spring 2022	Digital Analytics Box Documents Digital Analytics + Content Folder

Pages 1 & 2 of 3 of the Business Intern Training Checklist

After accepting my job offer as a Business Intern in October of 2021, I was trained by our former Ad Sales Manager. My first day was filled with explanations of different grids and client communications—I was thrown into the thick of sporadically learning about the different departments and responsibilities of the business team, with no way to track what I had and hadn't learned.

After assuming the role of Ad Sales Manager in January of 2022, I created the Intern Training System and Checklist to track the information-intense onboarding and training of our new recruits. This list has proved especially helpful for transitions between old and new managers—something very common at *The Loyolan* with students often studying abroad and graduating.

To create the checklist, I collaborated with the managers of the Marketing and Business Analytics departments to ensure that all of their responsibilities and training needs were included on the list. In addition to the list, I assisted in the development, creation, and upkeep of 9 "How-To" documents that detail virtually every step of *The Loyolan*'s advertising sales process for intern and manager reference and training. As a student graduating in December of 2022, I wanted to help ensure that *The Loyolan*'s business department still runs smoothly even after I am gone.

Examples: Client Work

LMU M.A. in Higher Education

Format: Social Media, Website Side Banner

Responsibilities:

 Discussed advertising options with client, determined which packages would best reach students after the completion of the spring term • Scheduled, copy-edited, and manually posted 16 social media posts (Twitter, Facebook, and Instagram), rotated artwork weekly

Posted ad and click-through link to website, monitored and

communicated impressions and clicks to client



Make College Your Career

Earn an M.A. in Higher Education Administration

LEARN MORE

Tenth Church - Spiritual Lecture

Format: Social Media, Website Leaderboard

Responsibilities:

 Communicated with client via phone and email to determine specific marketing needs; coordinated sales contract

• Scheduled, wrote copy, and manually posted 8 social media posts (Twitter, Facebook, and Instagram)

Coordinated posting of ad and click-through link with Website teams



SenderOne Climbing

Format: Website Side Banner Responsibilities:

Created expedited sales contract to accommodate for client's desired campaign run dates

 Communicated with Website team to ensure proper posting of ad and click-through link

· Sent mid-campaign and

post-campaign check ins with client that detailed ad impressions and clicks

Client expressed interest in returning to advertise in fall 2022



University of San Francisco Grad Program

Format: Digital Signage Responsibilities:

 Communicated with client to determine which ad package best suited their marketing needs
 Accommodated client's specified

payment needs by providing an invoice and payment processing after the campaign start date • Coordinated posting of ads with Digital Signage teams, rotated artwork bi-weekly

Client expressed interest in returning to advertise in fall 2022



Со

Format: Digital Signage Responsibilities:

Cold-contacted client and pitched ad packages

 Wrote up sales contract, coordinated posting of ad with Digital Signage team

 Sent client requested images of their ad running on our 16 digital monitors across campus

Client expressed extreme

satisfaction with campaign and is interested in returning to advertise in spring 2023

CollegeBoxes



PLACE Corps

Format: Social Media, Digital Signage Responsibilities:

 Collaborated with client to create, design, and schedule 16 social media posts on Twitter, Facebook, and Instagram

 Rotated artwork weekly on social media and bi-weekly on digital monitors

Compiled and created a
post-campaign report detailing
impressions, artwork, and clicks

 Client expressed interest in returning to advertise in fall 2022



Examples: Client Work

Westside Residences

Format: Premium Bundle (Social Media, Digital Signage, Website, E-Newsletter)

Responsibilities:

• Communicated with client to determine specific marketing needs; coordinated sales contract • Scheduled, wrote copy, and manually posted 16 social media posts (Twitter, Facebook, and Instagram)

•Coordinated posting of ads with Digital Signage, Website, and E-Newsletter teams



LMU Office of International Funding

Format: Social Media, Website Leaderboard

Responsibilities:

 Communicated with client to discuss which advertising option best fit their needs; wrote sales contract

Collaborated with Digital Signage teams to ensure proper

placement/posting of ad • Discussed advertising timeline to obtain maximum on-campus exposure; added extra week to campaign to account for absence

of students during spring break



Sodexo

Format: Premium Bundle (Social Media, Digital Signage, Website, E-Newsletter)

Responsibilities:

 Communicated with client to obtain new artwork and viable click through links weekly

 Planned with E-Newsletter, Digital Signage, and Website teams to ensure proper placement and posting of ads

• Adjusted on-campus advertising timeline according to the university's modified, online spring schedule; scheduled social media posts at peak engagement hours

LET'S DISH

EVENT OF THE MONTH:	11111111111111111
THE ROARING 20'S FEBRUARY 15TH SPM-7PM	COMING UP
Please join us as we bring you back to the 1920's. Get ready for a Speakeasy style event hidden at the back of the	February 11th: 11am-2pm ()) Outside the Lair Marketplace Super Bowl Tailgate
Lair in Ahmanoon North. We will have a 20's inspired dinner, which booth adent music and an	Join us outside of the Lair Marketplace while we grill up some tailgate classics!
much more!	February 25t: 7am-10am (3 Mindful in the Lair Marketplace
Make sure to use the code word "GATSBV" to get in!	Flipped Pancake Bar Come to Mindful for breakfast and enjoy a pancake ber with us!
WE ARE HIRING	February 23rd: Lunch & Dinner @ the
Video & Film Marketing Interna	Barnen Bar Pop Up
Student Workers for: lggy's Cafe Concessions	Join us at the Lair Marketplace for a delicious Ramen Bar with elevated proteins and topoings.
ose email hannah ihodes@sodewo.com for more information.	

Sandy Marmolejo (Tutoring)

Format: Social Media Responsibilities:

•Created ad artwork and copy for Twitter, Facebook, and Instagram posts

•Scheduled posts during peak engagement hours of the week on each platform

• Communicated with client to learn if their needs were met, and if they received any responses/resumes from the advertisement



SOPHOMORE LMU STUDENT NEEDS REMOTE TUTORING SESSIONS FOR MANAGERIAL ACCOUNTING COURSE. MUST BE IN 3RD OR 4TH YEAR OF THEIR BUSINESS MAJOR.

PLEASE SEND YOUR RESUMES TO

The Los Angeles Loyolan

Format: Premium Bundle (Social Media, Digital Signage, Website, E-Newsletter) **Responsibilities:**

• Designed all artwork according to client's preferences; resized art for each form of media

Coordinated sales contract with client
 Determined social media posting dates
to obtain maximum exposure and
impressions

• Collaborated with Digital Signage, Website, and E-Newsletter teams to ensure that all artwork, links, and text were accurately posted



LMU Marketing and Communications

Format: Website, E-Newsletter, Social Media Responsibilities:

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•Scheduled Instagram stories, Twitter posts, and Facebook posts at client-specified times; included links, text, and tags

 Communicated a post-campaign report for client with digital analytics detailing social media impressions, website views, E-Newsletter recipients, and E-Newsletter open rates

