Reporter of the Year candidate Richie Rodriguez - Four year

News

https://daily49er.com/news/2023/03/06/higher-education-higher-fees-graduation-application-cost -increasing-in-2024/

Feature

https://daily49er.com/artslife/2022/11/08/nutrition-vs-convenience-the-current-food-dilemma-on-c ampus/

Editorial

https://daily49er.com/opinions/editorials/2023/02/14/the-gun-violence-epidemic-is-a-problem-uni quely-american/

New story

https://daily49er.com/news/2023/05/04/a-tale-of-2-commencements/

RICHIE RODRIGUEZ

richie.rodriguez90@yahoo.com I 714-244-9871

APPLE INC. I CERRITOS, CA

GENIUS

EDUCATION

University, Long Beach

Bachelor Degree of Arts

California State

Fullerton College

Associate Degree in

President's Award,

Third Place Feature

Journalism Association Of Community Colleges

Distinguished Student

CSULB JPR Department

SKILLS

Advanced in Microsoft

Word, Excel, Keynote

Journalism Software:

Languages: English,

Descript, Premiere Pro,

Leadership in

Journalism

CSULB 2021-2022

Writina

2021

2023

Audition

Spanish

journalism with Honors

AWARDS

in Journalism

- Diagnose product issues quickly with customers, explaining situations with patience and compassion resulting in great reviews.
- Educate team members about products, while independently keeping my own technical know-how up to date.

TECHNICAL EXPERT

- Use technical expertise with Apple products and services with a strong instinct to act quickly.
- Motivate the team to do what's best for the customer and Apple and anticipate and adjust for roadblocks resulting in cohesive teamwork.

TIER 1 IOS PHONE SUPPORT ADVISOR

- Multitask across systems and applications to isolate and resolve a variety of complex issues and navigate a technical environment from home.
- Explain step-by-step solutions with patience and an approach tailored to each individual customer leading to strong results.

SPECIALIST

- Use exceptional, consistent and comprehensive knowledge of Apple technology and applications to achieve top sales and service to customers.
- Deliver exceptional customer service while maintaining a high degree of professionalism leading to positive feedback from customers.

DAILY FORTY-NINER I CALIFORNIA STATE UNIVERSITY, LONG BEACH

COMMUNITY ENGAGEMENT MANAGER.

- Develop and maintained relations with members of the campus and surrounding community to create an open-door policy for organizations in the newsroom.
- Provided leadership and support to the editorial staff in tight deadlines with editing and pitches leading to great coverage of community and campus.

THE HORNET I FULLERTON COLLEGE

MANAGING EDITOR

- Create content strategies and oversaw their implementation processes. _
- Manage a team of writers, editors and graphic designers leading to successful stories.
 - Edited content pieces to ensure they follow tone and style guides.
- Coached and mentored staff writers to grow, improve and understand the changing

requirements of content which led to achieving general excellence at yearly news conference.

STAFF WRITER

- Provided compelling coverage in both anticipated and breaking news.
- Wrote and delivered high-quality articles under tight deadlines.
- Covered an array of topics ranging from local, news and entertainment.
- Contributed effective use of photography and graphic making.

VANGUARD MUSIC AND PERFORMING ARTS I SANTA CLARA, CA

PERCUSSION TECHNICIAN

- Communicated clearly with students in a teaching environment to achieve high awards results.
 - Ran individual lessons and sub lessons in building musicianship skills.
 - Effectively taught students to be exemplary musicians and citizens.

SOCIAL MEDIA COMMITTEE

- Develop original content for business publications and websites leading to higher engagement across social media channels.
- Research and write blog posts, web content and articles on a wide range of subjects according to specific requirements.

DEC. 2021 – PRESENT

NOV. 2020 – DEC. 2021

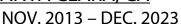
JULY 2020 - FEB. 2021

OCT. 2018 - NOV. 2020

JUNE 2022 – MAY 2023

JAN. 2021 - MAY 2021

AUG. 2020 - DEC. 2020



SEP. 2020 – JUL. 2021