# **NSPA Social Media Reporting**

Publication: The Communicator | School: Community High School | City: Ann Arbor

Student Body: 530 | Mascot: Rainbow Zebras

Instagram: <u>@communicatorchs</u> | Facebook: <u>@chscommunicator</u> | Twitter: <u>@chscommunicator</u>

### Summary

Last June, our advisor Tracy Anderson scheduled a call with The Communicator's first ever editorial team for social media. Her pitch was simple: Let's make social media a publication in its own right, which works in conjunction with our print magazine and website. Now, despite a student body of only 530 students, an entirely virtual format from March 2020 - May 2021 and a complete lack of athletic programs, we've done just that.

With this inspiration, and those three challenges, we set our primary goals: 1) Use social media, and its multimedia capacity, to connect staff and students through videos and voices. 2) Break news accurately and promptly. 3) Embed high level photography and design in our posts.

We employed several specific strategies to meet these goals and expand social media into the publication we envisioned. Most notably, we posted twice a day, six days a week for nearly every school week; organization and design tools Buffer and Adobe Spark as a hub for our work; and worked closely with journalists and editors alike to create an ecosystem of content.

#### **Judith DeWoskin Retires**

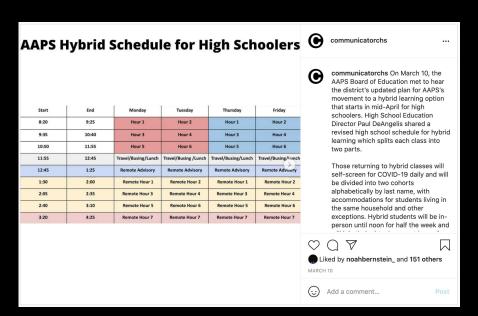


<u>View post</u>; Impressions: 1,615; Reach: 1,108; Likes: 356; Comments: 32; Saves: 12; Shares: 54



<u>View tweet</u>; Impressions: 4,258; Total engagements: 219; Detail expands: 65

# Return to Hybrid Learning



View post; Impressions: 1,721; Reach: 1,231; Likes: 152; Comments: 0; Saves: 31; Shares: 144



<u>View post</u>; Impressions: 979; Reach: 731; Likes: 157; Comments: 9; Saves: 8; Shares: 28

# Thanksgiving Letter to Tracy





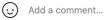
communicatorchs Today, The Communicator staff reflects on what we are grateful for in the midst of this turbulent year. We are thankful for you, our supporters, for your continued loyalty to youth journalists; for each individual on staff, for their unrelenting work; for our incredible editor team who help to create and manage our three publications: and most of all, we are thankful for our incredible advisor. Tracy Anderson, Anderson has remained an optimistic and steadfast role model for our staff, and her compassion for us is evident each and every day. Swipe to hear staff members, past and present, talk about



what Tracy means to them.

Liked by noahbernstein\_ and 219 others

NOVEMBER 26, 2020



#### View post

Impressions: 1,276

Reach: 943

Likes: 220

Comments: 17

Saves: 15

# In My Room with Eli Hausman





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...

communicatorchs Ever since fifth grade, Eli Hausman, currently a senior at Community, has loved everything sneakers. Starting with Nike ID, Hausman found his passion for both

style and design.

"Shoes are 90% of your outfit,"
Hausman said. "[The obsession] is
dying off a little. It makes me sad
because it's played such a huge role in
my development as an artist and
applying to art schools."

Hausman has plans to release and design his own shoe with Nike one day. But, now, his focus is trained on a sustainable shoe, one that is ecofriendly in production, use and waste.







Liked by tracylynnanders and 159 others

DECEMBER 16, 2020



Add a comment...

ost

#### View post

Impressions: 1,272

Reach: 943

Likes: 160

Comments: 0

Saves: 2

#### **Anne Thomas Retires**





communicatorchs On Tuesday, March 23 longtime Community High School math teacher and forum leader Anne Thomas announced to her forum that she would be retiring at the end of the 2020-2021 school year. Thomas, who has taught at Community for more than 30 years, reflected back on her time at CHS:

"I have thoroughly enjoyed working at Community High School," Thomas said. "For over 30 years it has been the thrill of my lifetime."

When asked about what she will miss most about being a forum leader, Thomas had this to say:



Liked by noahbernstein\_ and 258 others

MARCH 25

Add a comment...

View post

Impressions: 1,183

Reach: 961

Likes: 259

Comments: 27

Saves: 5

### Hobbs Kessler Breaks HS Mile Record



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communicatorchs On Feb. 8, 2021, the starting gun fired and, 3:57.66 later, CHS senior Hobbs Kessler made history. Running the fastest indoor high school mile ever, Kessler also became the eleventh high schooler to break the lucrative four-minute mark. While Kessler may now hold this record. running was not always his strong suit, rock climbing was.

For context, most sub-four high school





Liked by noahbernstein and 194 others



Add a comment...

View post

Impressions: 1,054

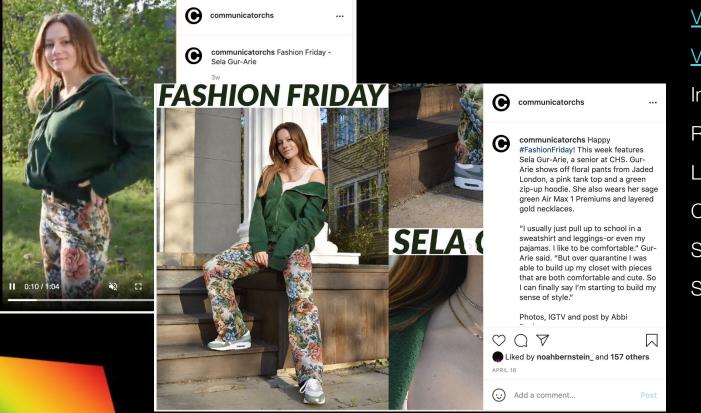
Reach: 892

Likes: 195

Comments: 1

Saves: 7

# Fashion Friday with Sela Gur-Arie



View post

View IGTV

Impressions: 1,045

Reach: 759

Likes: 158

Comments: 19

Saves: 3

# **Neutral Zone Accused of Upholding Racist Culture**



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communicatorchs This is a complicated story. In June 2020, a public statement with demands was released on social media by a former teen leader at the Neutral Zone, a local nonprofit that provides teen programs and spaces. Journalist Lucy Tobier spent two months researching these charges.

The statement accused the Neutral Zone of charges of racism and the organization's failure to uphold a culture of consent.

The Neutral Zone board hired a thirdparty civil rights attorney who interviewed staff and teens for five weeks, and at the end of the investigation found all allegations to be untrue. However, more than five youth leaders have resigned from their nositions on the Neutral Zone and feel

#### View post

Impressions: 964

Reach: 782

Likes: 141

Comments: 0

Saves: 3

Shares: 11

Liked by noahbernstein\_ and 140 others

DECEMBER 7, 2020

# "Through the Window" Edition 3 Promo



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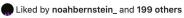
communicatorchs We are proud to announce that our third edition is arriving in subscribers' mailboxes beginning this week; it is 131 pages long! The "Through the Window" series introduces our theme of adaptation through the profiles of eleven CHS students and staff members.

"I taught myself how to be bored and just be fine with that," said Grace Bradley, a CHS senior, in her "Through the Window" interview. "I could spend days doing nothing, and I wouldn't be going crazy. I was fine to just sit and let my mind wander. I think that's a really good skill because we can get so caught up in our lives doing all these things. At some point you need to be









APRIL 9



Add a comment...

View post

Impressions: 891

Reach: 704

Likes: 200

Comments: 3

Saves: 1

# **Seniors React to First Day Back**



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communicatorchs It is already the second week of hybrid learning, and CHS seniors are still excited for their last few days.

Josh Caldwell struggled with online school and is hoping to rekindle some relationships with teachers.

"Being online damaged my relationships with a lot of my teachers,

 $O \triangle$ 

Liked by noahbernstein\_ and 199 others

3 DAYS AGO

Add a comment...

View post

Impressions: 758

Reach: 619

Likes: 201

Comments: 0

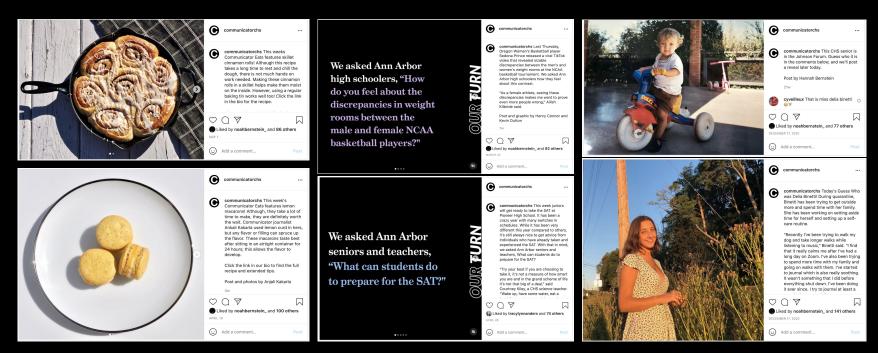
Saves: 2

#### **Results: Overview**

In previous years, social media was used as a "point grab." At the end of the week, staff would throw up a post (or ten) to meet a publishing deadline, without consideration for quality of content. Our accounts suffered from inconsistency, and our editors struggled to exercise proper oversight. This year, with an explicit vision and a number of new technologies, we changed that.

To improve our workflow, we used Buffer, an editing, approval, scheduling and analytics software. Buffer also came with a shop grid feature, allowing us to link resources or longer articles in our bio. To incorporate top tier design we used the Adobe Design Suite, including Spark and Premiere Pro. There, we designed everything from our breaking news template to our IGTV videos and animations.

#### **Results: Constants**



Communicator Eats

Our Turn

**Guess Who** 

### **Evaluation: Looking Back**

This was the first year that we made our social media platforms into a true publication. At the same time, we were learning fully remotely. At the start of the year, social media didn't get very much attention, and it was difficult to maintain quality and consistency. Early on, we (the editors) needed to advocate more for social media and encourage more staff members to create content for it.

We also wish that we had put more emphasis on having staff members create and lead our constants. Communicator Eats and Fashion Friday were great examples of staff-led constants; journalists on staff created posts independently, and, with occasional changes, they went straight into the Buffer scheduling queue. In addition to creating opportunities for staff to be more involved in social media, staff-led constants tended to have the most success.

### **Evaluation: Looking Ahead**

Next year, only one of our three editors will be returning to work on social media. Our biggest goal is to expand our content on Facebook, Twitter and Tik Tok. We focused on Instagram this year because it reaches all of our audiences, but we have untapped potential on the other three platforms.

We also hope to put a heavier emphasis on photography, which will be significantly easier to teach in-person. Our staff currently has six photographers, and we would like everyone on staff to understand photojournalism.

Lastly, our overarching goal is to help our staff understand that social media is a vital journalistic outlet. So many people receive breaking news and other content through social media, and creating a consistent, accurate and sustainable social media publication is a necessary service to our audience. As we learned this year, targeting new staff members was an effective way to boost participation; next year, we are aiming to push all staff members to create social media content.

#### **Evaluation: Conclusion**

This year has been a learning process for all of us. The Communicator has never used social media in this fashion, which meant we didn't have anything to base our system on. It took diligent planning to figure out how to reach people and create meaningful content, and as we plan for next year we have a much better idea of how to maintain an effective social media publication.

Our experimentation, innovative tools and hardworking staff helped make the change we hoped to see. Our Instagram averaged around 12,000 impressions per week, 40,000 impressions per month, and we grew our following by over 35%. But the fruits of our labor extended beyond social media. We were able to engage with The Communicator's audience more readily, find sources for larger print and web projects, and, later, promote them. It is that intersectionality between print, web and social media that makes a great publication.